

Impact Business Suite v4.2 (Build 114) Notes

Section	#		Products	Fixed Build
UI		FIXED Fixed an issue with spill over tables in the report designer when creating a new report from the wizard.	Report Designer	4.2.114
UI	623	ADDED: A refresh all lists after importing into a custom table	Import Wizard	4.2.114
UI	619	Fixed an issue on startup causing the Contact List Module to load slow. NOTE the preference file to store the toolbar setting "Contact.ListView.ToolbarTop.V4.2.xml" is now named "Contact.ListView.ToolbarTop.V4.2.112.xml"	CLP	4.2.114
UI	620	Changed When loading an import map in the import wizard the map was also loading the file it was mapped to. Loading a map now does not change the selected importing file.	Import Wizard	4.2.114
UI	621	Fixed an issue on a custom table when the user placed the Contact.ContactID field and the preference to show one row per record was on. The ContactID column will only display the first contact attached.	Impact	4.2.114
UI	622	Fixed an issue the user was launching ACT! from a desktop shortcut to the Pad file. When the user went to design a they would see a blank form in the designer. The underlying error was : "Unexpected XML declaration. The XML declaration must be the first node in the document, and no white space characters are allowed to appear before it. Line 1, position 21."	Designer	4.2.114
UI	616	Fixed an issue when memo fields are in the list view and the user open the query panel. The user was getting an error "Collection was modified..." because the system was converting the RTF memo to ASCII. Now when the query panel is opened the RTf is not converted to ASCII.	Impact	4.2.114
UI	614	Fixed and issue with the list of custom records not fully populating on the contact, company, group or opportunity detailed view if the user when a custom filter was applied to the list view.	Impact	4.2.114
UI		When switching between contact record then opening a custom record with an activity list, the activity list was not being refreshed under certain conditions.	Impact	4.2.112
UI		When creating a new activity from the task list on a custom data-entry form the "Select Entity" window was coming forward. This window did not need to come forward since the activity is attached to the current record by default.	Impact	4.2.111
UI		When a use opened the "Manager Column Layout" window then selected a column layout and clicked USE the selected layout was not being set. Users needed to selected the layout from the dropdown list on the toolbar.	Impact	4.2.111

UI/MENU		Impact was leaving entries in the VIEW menu when users switched between databases with different custom tables installed.	Impact	4.2.111
Tables		When setting the filter row to ON/OFF when displaying a child table on a parent record the option was not saving.	Impact	4.2.111
Designer		When the user selected the last field from the available list on the left side and added it to the list on the right the available list would read "Gridex.Column..."	Impact	4.2.111
Designer		On the Folder Picker control the user can now set the default path of the control to navigate to when first opened. If the control has any path already entered then the folder picker defaults to that path in the text field.	Impact	4.2.111
UI		On a Terminal Server the all Day appointment area at the top of the daily view was colored red. This has been fixed. It is now colored Light Gray.	Calendar	4.2.111
UI		When running Impact or Calendar View Plus and you had the options to use the enhanced activity form ON, the 'Big Easy' buttons were not opening the enhanced forms.	Activity	4.2.111
UI		Under some conditions on the enhance activity form the 'Scheduled For" drop down was always defaulting to the "Scheduled by" user. If you set the Scheduled For to a different user it would save correctly bu the next time you edit that activity the drop down would default back to the 'Schedule By" user.	Activity	4.2.111
UI		Under some conditions the Note List master switch would get set to OFF after restarting ACT!. This has been fixed.	Notes	4.2.111
UI		Added a option to "Always startup on Today's date" range option. Previously the system would start on the last selected date range.	TLP Feature	4.2.111
UI		Added an option to attached selected contacts to a company or group. 1) Select contacts 2) Right-click to open the popup menu 3) Select "Add Contacts to Groups..." 4) Select the desired group and click OK	CLP Feature	4.2.111
UI		Under some conditions when adding a field to the layout from the extended activity table is we not populating data.	TLP Feature	4.2.111
UI		displays all active and inactive users. To change this option: 1) Go to the TOOLS menu and select IMPACT 2) Click on the ACTIVITIES tabs 3) Place a check mark in the "Only display active users" option 4) Click OK	TLP Feature	4.2.111
UI		When the user right-clicked on a row and select "Duplicate" from the popup menu the system will duplicate the current row only. It will not duplicate any child records attached. When the user right-clicked on a row and select "Duplicate with options..." from the popup menu the system will open a duplicate pattern form. On this form the users can select which fields and child tables will be duplicated. If you do not see the "Duplicate with options.." on the right-click popup menu please select "Reset Panels" from the popup menu first.	Feature Change	4.2.111
UI		Added a switch which when set to TRUE opens the native ACT's 'Contact Picker' form with no contacts slected.	Designer Feature	4.2.111

Import		<p>Added the ability to select multiple 'Key' fields from either the parent table (Contact, company, groups and/or opportunities) and the child table to match on when importing records. This allows the susyem to import existing records without creating duplicates.</p> <p>Added the ability to select "No change" or Update record when a duplicate is found.</p> <p>You can use this feature when re-importing values like Product SKUS where the SKU needs to match and the price column needs to be updated to the existng record in ACT!</p>	Import Wizard	4.2.106
UI		When the user moves to another row on the Contact List Plus the internal 'Current Contact" record was not moving in ACT! This was causing the create "Call" and "Meeting" buttons to bring forward the wrong contacts. This has been corrected.	CLP	4.2.106
UI		When the total row option was set to "BottomSCrollable" and you clicked on the "Lookup Selected" rows the users would get a messagebox "No Contacts attached" and the lookup was not performed.	CLP	4.2.106
UI		<p>The dropdown now supports number and currency fields who have a numeric or deimal pick list attached.</p> <p>When the user adds one of these fields onto the designer surface they will be automatically changed to a drop down (Just like a character field)</p>	Designer Feature	4.2.106
UI		Added a button to "CREATE" a new pick list when in the "define Fields" form.	Designer Feature	4.2.106
UI		ACT was not saving changes to the 'DropDown" list attached to a custom field.	Designer	4.2.106
UI		When attaching an email to an oppportunity the Sender's email and subject line are attached to the ACT history regarding field.	Outlook plugin	4.2.106
SDK		The EventAfterSave event was being raised if the user click on the cancel button then closed the form using the red 'X'. This has been fixed.	SDK	4.2.106
SDK		Added an event "EventUpdated" in the class Durkin.Common.Classes.CustomSubEntityDurkin.EventUpdated	SDK	4.2.106
SDK		Added an event EventBeforeNew, EventAfterSave and EventAfterEdit in Durkin.Common.Classes.CustomControls.AttachedToCustomTable. These events are raised when adding a child record to a parent custom table.	SDK	4.2.106
UI		When you change the COMPNAY column to a HotLink the click now takes you to the contact' attached company record. It previously was going to the contact record.	CLP	4.2.106
UI		The "Convert to PDF" icon on the "Documents' tab in the opportunity details view works again!	OLP	4.2.106
UI		When creating a new activity Impact now senses which view the user is currently on so if creating a new actvity on the opportunity the curretn contact attached to the opportunity is attached to the new activity. (Previously it always used the current contact from the contact details view)	Impact	4.2.106

UI		Fixed in ACT 2012 the next and back buttons on the calendar toolbar were not working.	Calendar	4.2.104
UI		Added three NEW views! Notes Histories Relations	Feature Change	4.2.104
UI		Added the ability to display values from the attached Contact, Company, Groups and/or Opportunity directly on the data-entry form 1) Open the form in the designer 2) Using the CONTROLS dropdown in the upper left corner select "LIST- PARENT TABLE" 3) Drag the "Single Line Contacts" control onto you form 4) Deselect the lbl so only the text box is selected. (Now the Properties areas on the ritgh should be enabled) 5) From the PROPERTIES section a- Change the TABLE dropdown to "Contact" b- Change the FIELD dropdown to your desired Contact field such as "City" 6) Save and Close the designer	Designer	4.2.104
Runtime		Runtime mode for each module. Now if you install one module you can access the 'Administrator Panel" 1) Go to TOOLS and select the IMPACT modules 2) Click on the 'Registration" section 3) Click on the "Open Administrator Panel" button Note you must be logged into ACT as the database administrator to see this button.	Runtime	4.2.104
UI		The list view now display the "Display Name" of the custom table. Previuosuly it display the original name.	Custom Tables	4.2.104
UI		When right clicking on the list with multiple rows selected then selecting "Attach to Contacts' only the last selected contact selected being attached. Now all selected contacts are being attached.	Custom Tables	4.2.104
UI		The column layout for the attached contacts, companies, groups and/or opportunities was not saving when the data-entry form was used on the split screen mode.	Custom Tables	4.2.104
UI		Under some conditions when the user clicked on the column header the list was not sorting in the correct order.	CLP	4.2.104
UI		Some virtual column were not populating. They now populate but when you sort on any of these columns the SQL query still sorts on the Contact.Fullname column. Contacts - All Contacts - No Users Contacts - User Only	CLP	4.2.104

UI	<p>Added a switch to apply color rules to a child table when it is on a parent table date-entry form. The color rules are populated from the master table view of the child table.</p> <p>The switch is TRUE by default. to change:</p> <ol style="list-style-type: none"> 1) Open the data-entry form in the designer 2) Select the child list 3) On the properties panel chanhe "ApplyColorRules" to FASEL <p>40 Click SAve then Close</p> <p>The child table will not display any color rules.</p>	Custom Tables	4.2.104
TS/Citrix	<p>Added a file to handle load balancing on Citrix and Terminal Servers with multiple CPUs. The "ServerSalt.txt" need to be placed into the "C:\Program Files (x86)\ACT\Act for Windows\Plugins\Durkin Computing\ServerSalt.txt" Please contact Durkin Sales for your load balancing ServerSalt.txt file.</p>	TS/Citrix	4.2.104
UI	<p>You can now set the date fields to default to todays date. Click on the date field. In the properties panels change the DefaultToTODays date property to TRUE. Added four other properties for default date calculation</p> <p>DefaultYearstoAdd number of years for the default value DefaultMonthstoAdd number of months for the default value DefaultDaystoAdd number of days for the default value</p> <p>DefaultDaysBusinessDays When TRUE the DefaultDaystoAdd is used to calculate days in the future based on a busniness calendar. Example: TO set the default date to four weeks from today DefaultDaysBusinessDays = TRUE DefaultDaystoAdd = 20</p>	Custom Tables	4.2.104
UI	<p>You can now set the date fields to default to todays date. Click on the date field. In the properties panels change the DefaultToTODays date property to TRUE.</p>	Custom Tables	4.2.104
UI	<p>Added an option button on the Print documents form which allows users to change the formatting conditions of each field in the products table. It also allows the users to change the sort order of the attached products. You can sort by any field in the Product Table.</p> <p>Example: Add a numeric field named "Print Order" then when adding your line itesm set the "Print order" field value to your desired postion on the quote / invoice</p>	OLP	4.2.104
Merge	<p>The child table rows are now printed in the "Edit Date" order.</p> <p>If you want ot change the desired postion of eachrows then create a numeric field named "Print Order". The print engine will use the contents of each rows "Print Order" value to place the child row in the correct position i.e. 1,2,3 ect</p>	Impact	4.2.104
Math	<p>The math function only sets the BackColor of the controls if the controls it still the default white color. If the user changes the background color of a field in the form designer then the math function will not change the field backcolor.</p>	Impact	4.2.104

UI		ACTIVITY - Custom Data Form If you enter "xh" the duration now returns hours. If you enter "xd" the duration now returns Days It was returning minutes for all lengths of time.	Activity	4.2.104
Merge		ACTIVITY - Custom Data Form When using a custom data form to edit an activity and the user clicked on the "Document" icon on the toolbar the merge engine was asking the user to reselect the current activity. It now default to the activity being edited.	Activity	4.2.104
Merge		ACTIVITY - Merge Document Added eight new merge fields for date and time formatting options such as Short Date and Long Date formats Date – Start 7/5/2011 Date – Start (long) Tuesday, July 05, 2011 Date – End: 7/7/2011 Date – End (long) Thursday, July 07, 2011 Date and Time - Start: 7/5/2011 8:00:00 AM Date and Time - End: 7/7/2011 5:00:00 PM Date and Time – Start (long) Tuesday, July 05, 2011 at 8:00 AM Date and Time – End (long) Thursday, July 07, 2011 at 5:00 PM	Activity	4.2.104
Merge		The child table rows are now printed in the "Edit Date" order. If you want ot change the desired postion of eachrows then create a numeric field named "Print Order". The print engine will use the contents of each rows "Print Order" value to place the child row in the correct position i.e. 1,2,3 ect		4.2.104
UI		The activity next date columns for activities attached to the opportunity are now working. Please install ACT 2011 Hot Fix 4	OLP	4.2.104
ZIP		Fixed the low level error "File is in use" the Zip procedure was not releasing the file handler immedialty after the file was zipped. New code used "Using" since it closes all file hanldes with the "End Using" command Using ostream As New IO.FileStream(Fil, FileMode.Open) ' Zip Code Here End Using	ZIP	4.2.104
UI	578	Custom Fields When you removed a pick list from a custom field it was not being removed. The field would always come forward with the original pick list attached.	Impact	4.1.41.1
Calendar;	577	Calendar Module - Timeline The timeline was being refreshed on every resize event even if it did not need to refresh the timeline. This has been fixed.	Calendar	4.1.41.1
UI	579	Contact List Module The "Saved Queries" list was not being updated when a saved query was deleted. Users had to close ACT then restart for the list to be updated.	Impact	4.1.41.1

UI	582	Custom Table Module Under some conditions when merging if a field in a spillover table the merge engine was not finding any data to merge. The field would always be blank on the new document. This has been fixed. [ACTFIELD]CUST_CONTACTSTABLE1_095445.CUST_AGENCYORBILLING_102736 021	Impact	4.1.41.1
UI	587	Task List Module and Calendar Module When the user right-clicked on an activity and selected "Open Project" the project edit window was not opening. This has been fixed.	Task List	4.1.41.1
UI	585	Custom Table Module Added the ability to 'Unattach" an activity from a parent record such as a project record in a custom table. 1) Go to the calendar 2) Right-click on the activity and select "Attach to -> Unattach" 3) Answer "Yes' when prompted	Impact	4.1.41.1
UI	583	Contact List Module When refreshing the Contact List users were getting an error "Contact ContactID was not found" This has been fixed	Contact List	4.1.41.1
UI	584	Custom Table Module When accessing the form designer using the DESIGN button on the data-entry form the changes were not being reflected until ACT restarted. Changes are now reflected the next time the form is opened.	Impact	4.1.41.1
Math Fun	589	Math Functions - Data Entry form Some controls were not being validated before the math function was run using the 'Math" button on the toolbar. This was causing the previous values to be reset in the control. This has been fixed.	Math	4.1.41.1
Calendar	588	Calendar Module When on the TimeLine view with 'side-by-side' option on some activities were being placed in the '(none)" range when they should have been placed with the 'Scheduled For..." user	Calendar	4.1.41.1
Math Fun	590	Date field in math formulas for internations settings were not working correctly. For international date formats the formulas need to be changed for the .Net compiler' OLD format Return #[CUST_Automobiles.SoldDate]#.adddays([CUST_Automobiles.Odometer]) NEW format Return Date.Parse("[CUST_Automobiles.SoldDate]").adddays([CUST_Automobiles.Odometer]) The old ## was not implecietely being converted correctly usign regional setting of the OS. This can be fixed by using the Date.Parse function of the .Net framework. Date.Parse("[CUST_Automobiles.DeliveryDate]")	Impact	4.1.41.1
UI	586	Custom Table Module The "Show Private" and "Show Completed" options for a custom table on the Contact Details tabs were not working. This has been fixed.	Impact	4.1.41.1
Calendar;	581	Calendar Module When displaying resources side-by-side and an activity has multiple resources attached the options to display the activity under each resource column was not working. This has been fixed.	Impact	4.1.41.1
UI	580	Added on options to strip non numeric values from fields before running the math formula. Very useful when you are adding two string/characters fields together such as "INV-" + "JPD001" With the switch ON the formula return "2" With the switch OFF the formula return "INV-JPD001" 1) Go to the TOOLS menu and select IMPACT 2) Click on the CUSTOM VIEWS tab at the top 3) Click on the MATH tab on the left side 4) Place a check mark in "Math Strip non-numeric values from the list" 5) Click OK	Impact	4.1.41.1

UI	574	Feature You can now display the count on custom table tabs.	TabIndicator	4.1.40.5
UI	570	Fixed When clickin on the "Edit" button and opening the "Pick List Editor" window changes made to the picklist were not in the dropdown.	Impact	4.1.40.5
UI	572	Fixed. The 'Show one row per record" options was not sticking when ACT was restarted.	Impact	4.1.40.5
UI	571	Feature Added an 'Edit' button next the the picklist dropdown when on the 'Define Fields' form. This button opens the pick list editor for the selected picklist in the dropdwon.	Impact	4.1.40.5
UI	565	Math functions were not calculating when one lement of the formulas if from a field in either the company or group record.	Impact	4.1.40.2
List View	417	I have act4advisors layout that shows a photo of each contact. When I do the customized layout and ask it to list 1photo (the field) a gray box appears, but the picture does not show.	CLP; IMP	4.1.40.1
UI	469	NEED TO ADD DELETING should also delete any child entities. Just like DUPLICATE duplicates child entities	Impact	4.1.40.1
UI	468	ContactList - Right-click menu item to reset panels/toolbars is missing	Impact	4.1.40.1
UI	470	BUG CTRL+HOME should go to the TOP OF THE LIST	Impact	4.1.40.1
List View	417	I have act4advisors layout that shows a photo of each contact. When I do the customized layout and ask it to list 1photo (the field) a gray box appears, but the picture does not show.	CLP; IMP	4.1.40.1
UI	522	ADDED - Preference When adding a new custom table record from the "Contact Detail" window and the current contact is attached to a company, these options can be set: These are the 3 options the users can set. NONE is default "NONE" No company is attached "ALL" Attaches all companies the contact is attached to "CURRENT" Attaches only the primary company the contact is attached to Go to TOOLS and select IMPACT BUSINESS SUITE Click on the CUSTOM VIEW tabs Click on the VIEWS option on the left side list	Impact	4.1.40.1
UI	480	When both the "Filter Row" and the "Query Panel" are open at the same time the dropdown list on the field's textbox was not being populated.	Impact	4.1.40.1
UI	484	Fixed ACT! OleDb Provider for Reporting 2.0 errors 1) The multi-part identifier "COMPANY.COMPANYID" could not be bound. 2) Dictionary::AddTableNode failed. 3) Failed to parse SQL.	Impact	4.1.40.1
UI	563	The ability to turn ON/OFF the Durkin.Word.Addon. This addon may cause MS Word to startup slower.	Impact	4.1.40.1
UI	552	Added the ability to have two "Activity List" controls on the same data-entry screen. This is useful in conjunction with the controls property Properties - All Activities - Open Activities - Cleared Activities with History When one is set to Open and the second is set to close has user now had two activity lists on the form. One showing all open activities and the second showing only the history fields from all closed activities.	Impact	4.1.40.1
UI	472	You can now change the image of your custom table using a JPG formatted image file. 1) Go to the TOOLS menu and select "Define Custom Tables" 2) Select your desired table from the dropdown list 3) Click on the "Table image and calendar options" on the left side	Impact	4.1.40.1
UI	482	Contact Module now supports the filter criteria "On Or After" and "On or Before" on date fields.	Impact	4.1.40.1
UI	503	Notes / History / Relations views.	Impact	4.1.40.1

UI	471	The first time the ACTIVITY tab on the contact details window comes forward it is populated with all the activities of the current user even if we are on another contact.	Impact	4.1.40.1
UI	475	When selecting "Go to Contact" from either the Task List View or the Calendar View the Contact list would display all contacts. Happened if the Task List Module and/or the Calendar Modules were OFF and the Contact List Module was ON	Impact	4.1.40.1
UI	479	When a data entry form had multiple child tables on it the child table saved column layout were not being saved correctly.	Impact	4.1.40.1
UI	562	In the memo field control, the pound icon on the toolbar or the "F5" key now inserts the date , time and UserName	Impact	4.1.40.1
UI	473	You can now add information from your custom table directly onto the calendar. Your table will need these three fields to display record from the custom table onto the calendar: "Start DateTime" to set the START date and time on the calendar view "End DateTime" to set the END date and time on the calendar view "Label Field" to set the label of the record on the calendar view 1) Go to the TOOLS menu and select "Define Custom Tables" 2) Select your desired table from the dropdown list 3) Click on the "Table image and calendar options" on the left side	Impact	4.1.40.1
UI	513	When clicking on the left navigation bar the selected view was sometime not being displayed.	Impact	4.1.40.1
UI	474	When setting a custom table to be displayed on the calendar the "Calendar Options" preferences were not sticking. These options are found on the "Settings": toolbar icon on the calendar view under the [PROJECTS] tab	Impact	4.1.40.1
UI	477	When attaching to a record to a parent table and the parent was not attached to Contacts, Companies, Groups and Opportunities Impact would throw an error.	Impact	4.1.40.1
UI	509	The ability to print Parent-Child tables in a word document. Yes, child tables in a word document without using Excel or any other reporting tool. All you need to do is 1) Create a Word Table in your templates 2) Click on the DURKIN ACT! menu in Word 3) Click on the SELECT CHILD TABLE FIELDS menu 4) Add your desired child field to the first or second row of the table (Your first row can be your header information row) 5) Merge the document!	Impact	4.1.40.1
UI	481	The " <" (go to first record) icon on the custom tables toolbar was not navigating to the first record in the list.	Impact	4.1.40.1
UI	556	The ability to FAX or print after creating and attaching a document. (Faxing requires Windows 7 or better)	Impact	4.1.40.1
UI	478	Deleting multiple activities is now infinitely faster since it does not broadcast status notifications until after all the activities are deleted.	Impact	4.1.40.1
UI	454	In Companies and Group views if you set the option to "View extended opportunities the list was empty under some conditions.	Impact	4.1.40.1
UI	453	In the task list view if you had the list grouped then cleared an activity the group would collapse. This has been fixed.	Impact	4.1.40.1
List View	450	NEED TO CHANGE In order for a color rule to work correctly the column must be visible. NOTE We need to populate fields from the color rules as well as the visible columns.	Impact	4.1.40.1
UI	458	A bug in the ACTOLEDB.2 reader where it truncates the name of the bridge table view.	Impact	4.1.40.1

UI	456	In tag mode when you select a grouped row all the children rows in the group will be removed if you click on the "Remove Selected" button	Impact	4.1.40.1
UI	462	Off Hours color selector on the Calendar->Schedule options panel Odd Month color selector on the Calendar->Schedule options panel	Impact	4.1.40.1
	452	BUG ACT 2010 , task list module: Right-click on an activity and select "Create Lookup"	Impact	4.1.40.1
UI	465	When adding a "PickList from TableName" control onto the designer surface the wizard to link fields was not automatically opening.	Impact	4.1.40.1
UI	466	If you set the startup view to "Reports" ACT was still opening on its internal default startup view.	Impact	4.1.40.1
UI	467	NEED TO ADD Left Navigation upper panel needs something other than a text box	Impact	4.1.40.1
Math Fun	455	Under some conditions Math functions were turning off the "Show For:" Groups and companies dropdown on the tabs	Impact	4.1.40.1
UI	464	Attach a custom record to a group and a contact. From the contact view tab right-click on the custom record and selecting "Go to Group". A message box would say "No Group(s) attached" This has been fixed.	Impact	4.1.40.1
Calendar;	463	The option to move the view to a second monitor "Open this view on a second monitor. (Requires restart)" was not working as designed.	Impact	4.1.40.1
UI	461	"Show one row per record" options was being set OFF after attaching the rows to a parent table.	Impact	4.1.40.1
UI	448	ADDED "OnlyAttachContacts" option on the Custom Table control in the Designer. This option is for the "Custom Activity" window only. When editing an ACTIVITY and the user adds a new item to a child table, when set to TRUE only contact and not users are attached to the new record.	Impact	4.1.40.1
UI	457	Increased speed when selecting all rows using the "CTRL+A" keyboard shortcut	Impact	4.1.40.1
UI	459	When setting a column type to HotLink ACT was not always refreshing the view to display the selected contact, company, group and/or opportunity	Impact	4.1.40.1
	449	Math function on the Contact Level are not working.	Impact	4.1.40.1
UI	460	The toolbar is now customizable. One networked customized toolbar layout will be used by all users in the database. You want to change the toolbar while no other users are in the database since multiple users could overwrite the other users settings. Only administrators or managers can make changes to the toolbar.	Impact	4.1.40.1
List View	417	I have act4advisors layout that shows a photo of each contact. When I do the customized layout and ask it to list 1 photo (the field) a gray box appears, but the picture does not show.	CLP; IMP	4.1.40.1
List View	396	when parent fields are shown on the child column and the parent has blank fields there will be errors like the big red x on the list	DTK	4.1.40.1
SDK Event	421	Durkin.Common.Classes frmSubEntityItemEditDurkin.frmSubEntityItemEditDurkin inOpen += ToolkitEvent_frmSubEntityItemEditDurkinOpen; does not fire when creating a new form but will fire when a child table is created usrViewSubEntity.GetCustomEntityListSelected.Count does not work in C# but works in VB usrViewSubEntity.GetCustomEntityListSelected[0]; does not work in C# but works in VB	DTK; IMP	4.1.40.1
Designer	410	Undo changes does not undo the changes to the form	DTK; IMP	4.1.40.1

Opportun	447	On the French Version of ACT! if you changed the name of the "status" 'Estimated Closed Date" or the "Actual Close Date" field the opportunity list was not populating.	Impact	4.1.40.1
Math Fun	401	I tried that but did not see an error. (See Screen shot, calculated fields are in the top right corner) When I entered the final payment (1/28) the Annual Dues Paid field in the top right corner correctly updated to \$160, but the Dues Owed field did not change. I pressed save but that had no effect. When I then went to the Annual Dues Paid field and toyed in the same \$160 value the Dues Owed was properly recalculated to \$80.	DTK	4.1.40.1
List View	451	NEED TO CHANGE In order for a color rule to work correctly the colum must be visible. NOTE We need to populate fields from the color rules as well as the visible columns.	Impact	4.1.40.1
Other	354	If contactis turned on I cannot customize the toolbar	CLP	4.0.0.6
Other	345	Check backup and restore with Impact to make sure that things are backed up and restored	IMP	4.0.0.6
UI	518	The "Documents" button is now added to the "Opportunity Details" toolbar. This button will bring forward the custom "Print Opportunity" window.	Impact	4.0.0.35
UI	483	Increased the lookup speed when using the Filter Row	Impact	4.0.0.35
UI	476	PickList Custom Control AND [Select Contact] button on the Contact List control in the data form When you had the PickList lookup button set to lookup CONTACTS and you implemented a "Saved Query" the query criteria would be applied to the current lookup on the contact list view.	Impact	4.0.0.35
UI	500	Impact would not set the Diagnostics to level 1 ACT until after you restarted ACT!	Impact	4.0.0.35
UI	505	Layouts were not saving the queries and filters.	Impact	4.0.0.35
UI	496	We were populating all the rows if the sort column was invisible. This was creating overhead in large lists. The users were seeing the green progress bar at the bottom of the list.	Impact	4.0.0.35
UI	489	Added a LabelText property to the label control in the designer. This allows the user to quickly change the text of any label on the form without needing to go to the .NET properties	Impact	4.0.0.35
UI	485	You can now change the caption of a column. The captions will be stored in the column layout allowing the user to have difference column captions for each layout.	Impact	4.0.0.35
UI	504	Clicking on the email button next the contact's email address would do nothing.	Impact	4.0.0.35
UI	514	When creating a document and the BEFORE is set to "Convert to EMAIL" and the AFTER is set to "Open Email" the email was not formatted properly. This has been fixed.	Impact	4.0.0.35
UI	507	The refresh was not working if you selected a user with an apostrophe in their name ie: "Jim O'Durkin"	Impact	4.0.0.35
Opportun	497	Opportunity Document tab "Convert to PDF" now handles DOCX field types.	Impact	4.0.0.35
Calendar;	493	When right-clicking on a cleared activity and selecting "Go To Contacts" no contact would be displayed.	Impact	4.0.0.35
UI	520	ADDED - Custom Product Fields Added ACT! product fields into the merge engine. These fields are found under the "Opportunity" dropdown and are prefaced with "Line Item: COLUMNNAME" the "ColumnName" is the SQL column name in the database.	Impact	4.0.0.35

UI	516	When a memo control was placed on a data-entry form the CTRL+V (Paste) was not working when other text boxes had focus because the MEMO fields was always capturing the key press events.	Impact	4.0.0.35
UI	508	A hybrid-virtual mode when refreshing the list When in virtual mode the list should refresh immediately When in hybrid-virtual mode a green progress bar appears at the bottom of the list displaying the refresh the hybrid-virtual mode is when the list is collecting data row-by-row to set its interface based on these conditions ' Column is not in the SQL statement AND ' is used in the current sort ' is used in a math function such as sum ' is used in a grouping condition ' when the user clicks on the FIND	Impact	4.0.0.35
Opportun	521	Under some conditions User 1-9 fields and some fields that were renamed were not in the "Customize Columns" list.	Impact	4.0.0.35
UI	491	Under some conditions the remote database was not getting changes to the layouts after syncing with the master database.	Impact	4.0.0.35
Calendar;	494	When clearing an activity on the calendar under some conditions it was not being removed until the user refreshed using F5	Impact	4.0.0.35
UI	501	On startup if the Diagnostics to set to level 3, Impact will ask you to turn it off.	Impact	4.0.0.35
UI	495	The [CLOSE] button and the "EXIT" menu in the form designer were not working. They have been fixed.	Impact	4.0.0.35
UI	488	You can select multiple rows by holding down the Left Mouse and dragging up or down the list.	Impact	4.0.0.35
UI	487	An issue with the ACTOLEDB reader where under some conditions it was throwing an error. This was causing the "Use ACT! OLEDB option to get turned OFF" in Impact It was also causing issues when using the filter panels at the bottom of the list view.	Impact	4.0.0.35
UI	511	Increased startup speed Some of the views are not buffered only only get initialized when the view is first opened	Impact	4.0.0.35
UI	486	You can now change the custom field's data type. Previous build did not allow you to change from Decimal to Currency.	Impact	4.0.0.35
UI	517	Added a "Convert to PDF" icon on the documents tab of the opportunity details view. This button will convert and *.doc or *.rtf files to a DF format and attach the new PDF to the documents tab of the current opportunity.	Impact	4.0.0.35
Opportun	492	When printing an opportunity using the "Quote Template Company.doc"? template the billing and shipping information was blank. Billing is now the Contact Home address and shipping is the Contacts Business Address.	Impact	4.0.0.35
UI	515	Display ANY parent field on the data-entry form. This would be read-only because there could be multiple parent records attached to the custom row	Impact	4.0.0.35
UI	523	When creating an extended activity history record the priority field is not working. This has been fixed. You need to set the Priority field to character in the ActivityHistory table. In fact if you create any field in the activity history and set it to character it will pull the character equivalent such as types; Call, meeting, To-Do ect.	Impact	4.0.0.35
UI	506	The ability to select multiple filters without refreshing the list between each mouse down. TO select multiples with out refreshing the list please hold down the CTRL key while using the mouse to select multiple check boxes.	Impact	4.0.0.35

UI	510	Increased the refresh speed on the calendar when multiple columns is ON and the DayView TAB or Task List TAB is active.	Impact	4.0.0.35
UI	519	When adding a field to the designer surface the label is now added justified right. It was previously justified left	Impact	4.0.0.35
UI	490	A menu "Synchronize Now and Update Impact..." under TOOLS-> Synchronize Database. This menu will force ACT to Synchronize to the master database then will force ACT to restart causing Impact to apply any changes from the Synchronize process.	Impact	4.0.0.35
UI	499	Output to Excel was non populating the entire Excel spreadsheet under some conditions. This has been fixed.	Impact	4.0.0.35
UI	512	You can now select multiple column sets when displaying a child table on a data entry form. Just to the right of the 'COLUMN" icon on the child table toolbar you will find a dropdown arrow. This arrow opens up a list of column sets that you can select from. This list is the same list appearing when viewing the child table from the left navigation bar in ACT!	Impact	4.0.0.35
UI	498	Delete multiple contacts in CONTACT LIST VIEW throws an error.	Impact	4.0.0.35
UI	502	When marking multiple "Replace" value Impact only did one row. Not all the selected rows	Impact	4.0.0.35
List View	434	The primary issue is that most of the time when you try to do a lookup or advanced query in CLP there is an Actoldb2 error: Failed to parse SQL. Type: System.Data.OleDb.OleDbException Target: getSQLDataSet Source: ACT! OleDb Provider for Reporting 2.0 SELECT [CONTACT].[CONTACTID] AS [Contact CONTACTID], [CONTACT].[CREATE_DATE] AS [CONTACT CREATE_DATE], [CONTACT].[LAST_E-MAIL] AS [CONTACT LAST_E-MAIL], [CONTACT].[EMAIL STATUS] AS [CONTACT EMAIL STATUS], [CONTACT].[EMAIL STATUS REASON] AS [CONTACT EMAIL STATUS REASON], [CONTACT].[ID/STATUS] AS [CONTACT ID/STATUS], [CONTACT].[COMPANY] AS [CONTACT COMPANY], [CONTACT].[CONTACT] AS [CONTACT CONTACT], [CONTACT].[PHONE] AS [CONTACT PHONE], [CONTACT].[STATE] AS [CONTACT STATE], [CONTACT].[CITY] AS [CONTACT CITY] CONTACT (((((AND AND AND AND) AND AND) AND [CONTACT].[EMAIL STATUS]='Valid Email') AND OR [CONTACT].[LAST_E-MAIL] Is Null))) ORDER BY [CONTACT EMAIL STATUS REASON] ASC The remainder of the time, the right records come up. The count is right in the menu bar (12 of 240 for ex) and I can scroll through them in detail view but the CLP list view has all the records and the record manager says there are 59,000 records (all records).	CLP; IMP	4.0.0.35
List View	431	Right click on OLP list view. Choose Customise Columns. Nothing happens. I have to go to the Customise button and choose Customise Columns and then it works. ACT!13.1 Premium HF2 OLP 4.0.0.30	IMP; OLP	4.0.0.35

List View	403	<p>I have a client that has problems with the duplication function. If they go to the Opps List and right click on an item and select Duplicate, nothing happens! No errors or anything. One other thing, if I go to the help and select about, once again nothing happens. Other things are working fine and they really like the product but the need the duplicate function working. Same happens on all 3 workstations and they are using build: 3.0.4.51. ROUTINE: mnuOpportunityEdit_Click TARGET: DuplicateOpportunity TYPE: System.MissingMethodException MESSAGE: Method not found: 'System.Collections.Generic.List`1<Act.Framework.Contacts.Contact> Act.Framework.Opportunities.Opportunity.get_Contacts()'. SOURCE : Durkin.Common.Views.v3 PLUGIN: Durkin.Common.Classes VERSION: 3.0.4.48 ACT: 13.0.401.0 SOURCE: Durkin.Common.Views.v3 VERSION: 3.0.4.51 STACK: at Durkin.Common.Views.UsrViewOpportunityList.DuplicateOpportunity(Guid OpportunityGuid, GridEX mGrid) at Durkin.Common.Views.UsrViewOpportunityList.DuplicateOpportunity() TIME: 2/17/2011 10:56:35 AM ACT NAME: ActSage, Version=13.0.401.0,</p>	OLP	4.0.0.35
List View	419	<p>ROUTINE: DuplicateOpportunity TARGET: System.Collections.Generic.IList<T>.get_Item TYPE: System.ArgumentOutOfRangeException MESSAGE: Specified argument was out of the range of valid values. SOURCE : Act.Shared.Collections PLUGIN: Act.Shared.Collections VERSION: Act.Shared.Collections ACT: 13.0.401.0 SOURCE: Act.Shared.Collections VERSION: 13.0.401.0 STACK: at Act.Shared.Collections.DataList`1.System.Collections.Generic.IList<T>.get_Item(Int32 index) at Act.Shared.Collections.DataList`1.System.Collections.IList.get_Item(Int32 index) at Act.Framework.Contacts.ContactList.get_Item(Int32 index) at Durkin.Common.Views.UsrViewOpportunityList.DuplicateOpportunity(Guid OpportunityGuid, GridEX mGrid) TIME: 3/25/2011 9:42:51 AM ACT NAME: ActSage, Version=13.0.401.0, Culture=neutral, PublicKeyToken=ebf6b2ff4d0a08aa MACHINE GEORGE-PC IP fe80::7ca3:201b:19a5:28e3%11 USER George-PC\George %0A ---- Stack Trace ----%0A %0A Stack:0: Durkin.Common.Utilities.LogError.EnhancedStackTrace() ActSage.exe: N</p>	IMP; OLP	4.0.0.35
	429	<p>Having issues with 'standard' ACT user which has 'delete record' right in the ACT Manage Users. These 'standard' users have no problem with the records deletion in ACT contacts but can't even delete the records in Impact custom tables created by themselves. The snapshot is as below. As you can see, the record created by Herb Falk and I was using Herb's account to delete this record and got the error message 'Invalid rights to perform this operation'. Please help on solve this issue.</p>	DTK; IMP	4.0.0.35
Tool Bar	428	<p>We can't add the new functions to the tool bar of custom table from Customize window of tool bar. Such as if we want to add the Delete in and it can only stay there until we exit the ACT. Once we exit and login again, it's gone. How to keep the added/removed function(s) on the tool bar? The snapshot is as below:</p>	IMP	4.0.0.35
Data Entr	430	<p>Where can we get the 'parent' information in Details page as we used to be able from data entry form window in the old version? Best solution might be to have a parent control in the designer</p>	DTK; IMP	4.0.0.35

	439	Getting an error when swapping fields in a custom table line of code it is happening in is this line in usrViewGeneric Dim CurrentSubEntityItem As Durkin.Common.Classes.CustomSubEntityDurkin = Me.GetSubEntityItem(cRow.DataRow)	DTK	4.0.0.35
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
List View	408	When trying to delete multiple contacts at once ROUTINE: usrViewTaskList:GetActivitiesforContacts TARGET: GetOpportunitiesMutableforContact TYPE: System.NullReferenceException MESSAGE: Object reference not set to an instance of an object.	CLP; IMP	4.0.0.32
List View	408	When trying to delete multiple contacts at once ROUTINE: usrViewTaskList:GetActivitiesforContacts TARGET: GetOpportunitiesMutableforContact TYPE: System.NullReferenceException MESSAGE: Object reference not set to an instance of an object.	CLP; IMP	4.0.0.32
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
Data Entr	152	a- add the GroupText box onto a form in the designer b- add a group to the sub entity ITS NOT SHOWING THE GOUP IN THE TEXT BOX BUT IT WILL SHOW THE GROUP IN THE ATTACHEDTOLIST	DTK	4.0.0.32
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
List View	405	Hi We have downmloaded the trial version and we have noticed that when you are in the list view of companies and click on a company it does not open that specific companies details	CMP; IMP	4.0.0.32
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
List View	408	When trying to delete multiple contacts at once ROUTINE: usrViewTaskList:GetActivitiesforContacts TARGET: GetOpportunitiesMutableforContact TYPE: System.NullReferenceException MESSAGE: Object reference not set to an instance of an object.	CLP; IMP	4.0.0.32
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
Other	395	1. Although I am able to enter a note, after I hit the enter key or left mouse click on an empty line, a blank line appears. The note will not display and therefore cannot convert it to a task, meeting, etc. 2. If I delete one the "empty" lines, it will not re-number the notes.	CVP	4.0.0.32
List View	404	Queries are not saving with the column sets	IMP	4.0.0.32
Import En	406	ACT! oportunitites. We need to display or print the related contact's email address. I have been unable to pull this info into a Durkin template or into the opportunity view. I have read the documentation and have tried your knowledge base, but have not been able to find out why this is not working for me	OLP	4.0.0.32
List View	204	Fix Can not ctrl+c ctrl+v to copy and paste in text boxes but can use right click to paste	DTK	4.0.0.32
List View	392	With multiple contacts selected, right click on one of the selected rows and create an activity. The activity is only created for the last selected contact.	CLP	4.0.0.32
	400	TLP VERSION: = 2.0.0.3 FUNCTION: = ACTAPP_UpdateActivityComplete ACT VERSION: = 11.1.183.0 MESSAGE: = Index was out of range. Must be non-negative and less than the size of the collection.	TLP	4.0.0.32

UI	534	The custom table view now refreshes when it is brought forward. Previously you need to hit F5 to refresh the list when brought forward using the left navigation bar.	Impact	4.0.0.25
UI	558	An options to display only one row per record when the row has multiple contacts attached. Previously if a user added a column from the Contacts table there would be x rows for as many contacts as attached to the custom row. When this option is ON all the contact names are displayed in the same row such as: "Chris Huffman, Betty Browser, Eric Idle" rather the displaying three rows such as: "Chris Huffman" "Betty Browser" "Eric Idle"	Impact	4.0.0.25
UI	544	If a memo field was sorted the raw RTF string was being displayed rather than the nicer ASCII text.	Impact	4.0.0.25
UI	549	When merging a document we are populating the Date and Time when the field is just a date in opportunity custom fields Custom Opportunity date fields where displaying "12:00:00AM" when printed onto a templates	Impact	4.0.0.25
UI	561	Date Time Picker control in the designer Found under the "Specialized Controls" This control allows users to add a date time picker that supports a date range	Impact	4.0.0.25
UI	564	A find box at the top of the list view This option will find the text string in all columns on the current list. It does not search columns that are not displayed	Impact	4.0.0.25
Opportun	560	On international versions of ACT! the opportunity list was empty under some conditions when actual opportunities should have been listed	Impact	4.0.0.25
UI	533	Added an ACT! SQL culture switch. By default ACT! SQL server should use the current culture to format the date/time but we have seen on a few installations that this may not be the case. In the UK and New Zealand the ACT! SQL server was running in "en-US" format. We now will bring forward a dialog asking the users to select the date/time format. You can also access this dialog from the "Plugin Information" link in the ABOUT window.	Impact	4.0.0.25
UI	532	The ability to auto increment any field when generating documents in the Opportunity Module. This will allow the users to auto increment a quote number into any opportunity field such as "Quote Number" when a document is created rather than when the opportunity is created. It also has a secondary effect that when you re-generate a document the quote number will be incremented again. To activate click on the "Setting" icon on the OLP toolbar. Place a check mark in the "Auto increment this field when creating a document..." Use the dropdown to select the field to increment. Click OK	Impact	4.0.0.25
UI	543	View Names- On international versions of ACT! Impact was setting the view names back to English (en) rather than the current culture.	Impact	4.0.0.25
Import En	526	Added a ability to import from an XML file into a custom table. Previously only Excel files were importable.	Impact	4.0.0.25
UI	541	If you added a field from the Contact table onto a custom table tab in the "Contact Details" view it would throw an error and display all rows from the custom table not just the rows attached to the current contact. This has a low been fixed in Companies, groups and opportunities details views.	Impact	4.0.0.25

UI	529	The record count "12 of 87" was giving the wrong total when the list was grouped. This has been fixed. If the user selected a total row or a group header the record position now reads "0 of 87" because a record is currently not selected.	Impact	4.0.0.25
UI	547	"Thread was aborted" error message when opening a new view in ACT!	Impact	4.0.0.25
UI	539	If you dragged an appointment that was attached to multiple contacts and you were viewing the users in side-by-side mode the second users appointment was not updated until a refresh. The second appointment is now updated after moving the first appointment.	Impact	4.0.0.25
UI	537	All the icon on the toolbar now have a tooltip.	Impact	4.0.0.25
UI	528	Added a switch for SQL Current Culture for international version of ACT! where the SQL data server is set to a different culture.	Impact	4.0.0.25
UI	554	When the grid was smaller than 200 pixels wide or when in BOTH mode the custom TableLabel was in FRONT of the FIND button.	Impact	4.0.0.25
UI	535	BOTH is now SPLIT The BOTH button on the custom view toolbar is now named SPLIT The default orientation for the splitter bar in the BOTH view was horizontal and the splitter was way at the bottom of the window so nobody understood the "Both" toolbar button. The default orientation is now set the "Vertical" so user will see the screen splitter bar in the middle of the custom view with the list on the right and the details on the left. NOTE double-clicking on the splitter bar will switch between horizontal and vertical orientations.	Impact	4.0.0.25
Import En	527	Added the ability to import the "Record Manager" If a no Record Manager is found in the current database using the value of the fields mapped to "Record Manager" then the current user logged into ACT will remain the record manager when the row is created.	Impact	4.0.0.25
UI	538	The preference to force the invitation status to accepted now happens when creating or editing an activity. Previously it only applied when creating activities.	Impact	4.0.0.25
UI	553	When attaching a project custom table to either the Task List or Calendar View all the fields in the custom project were being added as visible. Now they are added into the available list not the visible list.	Impact	4.0.0.25
UI	551	Duplicate Patterns - When duplicating a record the data fields and child tables have a preference on which fields or tables to duplicate. If the user is in "Runtime" mode they cannot change these options unless you override the ENTITYNAME.v4.Config.XML file with a section named "Duplicate Show Pattern" and set it to "TRUE"	Impact	4.0.0.25
UI	546	In the Calendar View when multi columns (Side-by-side) preference was ON after editing an activity and the "Schedule For" user was changes the activity was not moving into the correct column.	Impact	4.0.0.25
UI	531	If you turn off the calendar module then the big easy buttons for "Call", "Meeting" and "To-Do"s were grayed out.	Impact	4.0.0.25
UI	550	Calendar module - changing project table in the preferences did not change on the calendar until after ACT restated.	Impact	4.0.0.25
UI	548	Left navigation bar was not saving under some conditions.	Impact	4.0.0.25
UI	536	Customize columns on the control to list parent contacts, companies, groups and/or opportunities were not saving. This has been fixed.	Impact	4.0.0.25

UI	540	You can now have an extended activity history list. This feature creates an activity history record in a custom table named : "ActivityHistory" when an activity is cleared. This function populates fields from the native ACT Activity table and the custom extended Activity Table. the fields in the "ActivityHistory" table need to exactly match fields in the Activity or "Extended Activity" table. If the field name is found in both tables then the value from the native Activity table is used.	Impact	4.0.0.25
UI	559	Under the "Customize Column Layout" form some columns were being duplicated in the list. you could select either column and both would work. This has been corrected but previous layouts will still have duplicates. To remove the duplicates you need to delete the *.Layout file from the supplemental files folder located here: "\\SERVERNAME\DATABASENAME-database files\Durkin\Toolkit*.TABLENAME.LAYOUTName.Layout" Deleting the file will also fix the 'Available columns' list being out of order.	Impact	4.0.0.25
UI	525	Hide "Big Easy" buttons options was not working under some conditions. This has been fixed	Impact	4.0.0.25
UI	524	On the designer if you clicked on the SECURITY button then set the check to "Read Only" but did not select any user the field would not be marked read only. This has been fixed.	Impact	4.0.0.25
UI	545	View Names- On international versions of ACT! Impact was setting the view names back to English (en) rather than the current culture.	Impact	4.0.0.25
UI	557	When the user has the "Query Panel" at the top of the list open and then added another column in the current layout the "Choose Field" drop down list was not being refreshed.	Impact	4.0.0.25
UI	555	Older version of the Durkin Toolkit and other 3rd party custom table's creators tools allowed custom tables to have spaces in the name such as "Payment Plans" This was causing error when refreshing the custom list in Impact. This has been corrected.	Impact	4.0.0.25
Calendar	542	The calendar view was not setting and or saving some of its preferences such as increment value and force the accepted status option.	Impact	4.0.0.25
Calendar	530	International version Calendar Module schedule "Meeting" is not working to due language conversation.	Impact	4.0.0.25
Other	147		IMP	4.0.0.21
List View	108	Fix Right Click does not work right for goto company/group, create lookup company/group, create lookup reverse company/group	DTK; IMP	4.0.0.21
	338	Free Downloads / Welcome view with social networking ability Search box in navigation bar	IMP	4.0.0.21
Other	346	Phone / email field additions need to be set up as character with mask inputs	IMP	4.0.0.21
List View	348	When clearing multiple tasks that are recurring, an error occurs	IMP; TLP	4.0.0.21
Other	362	take off + from the icons for navigation	IMP	4.0.0.21
	340	Allow editing of drop down list	IMP	4.0.0.21
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